# Michael Calabrese

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| Professional experience |
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| LS Technologies, Anchorage, AK | 2023-Present |
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### Systems Engineer

Job responsibilities:

* Support the Federal Aviation Administration by maintaining satellite communications between over 48 sites and remote locations.
* Primary systems administrator for hundreds of RHEL, Ubuntu, and Windows systems across 2 operational networks and 4 lab environments.
* Maintain hardening compliance across multiple operating systems in accordance with the latest CIS baselines by authoring bash scripts.
* Utilize Red Hat Satellite to automate system configuration baselining, software installs, and operating system updates.
* Complete on-site deployment of new and replacement equipment including workstations, servers, switches, and routers at multiple locations across the state.

Special Projects:

* Replaced outdated LDAP:
  + Engineered an LDAP replacement for an existing solution that was beyond support and very hard to manage or troubleshoot. Integrated multiple apps including Splunk, IP Control, NetBackup, and a custom app that required significant schema modifications.
* Designed and established LDAP solution:
  + Created LDAP solution for one of the networks that was using only local accounts. Integrated multiple applications with group-based permissions including NetBackup and Splunk. The solution also included built-in DNS services.
* IP Control Upgrade:
  + Designed and engineered an upgrade to the IP Address Management and DNS solution to reduce management overhead and complexity. Utilizing IP Control software to manage IPs, DNS records, and DNS server configurations in the same interface.
* Kickstart Update Project:
  + Simplified and improved the automated provisioning solution to produce consistent functional systems in very few steps. Spent months reworking and re-organizing the structure to ensure everything was required and functional.

| General Dynamics IT, JBER, AK | 2022-2023 |
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### DCGS-A Senior Field Service Representative

Job Responsibilities:

* Assisted with software installation, configuration, patching, and maintenance of both RHEL and Windows systems.
* Configured NetApp Storage and Cisco switches along with VMware ESXi hosts.
* Responsible for backup and disaster recovery of Linux and Windows systems.
* Regularly performed software, hardware, and network troubleshooting and problem identification and resolution.
* Helped to coordinate between different offices to facilitate troubleshooting efforts.

| United States Air Force, Langley AFB, VA | 2020-2022 |
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### Directory Services Supervisor

Job Responsibilities:

* Section supervisor to 30 technicians. Managed workflow and communication between work center and outside agencies.
* Oversaw operations and maintenance of over 730 Domain Controllers in support of USAF and USSF.
* Managed, supervised, and performed planning and implementation of projects across multiple networks.
* Created multiple PowerShell tools to increase efficiency of daily tasks.

Special Projects:

* Admin Scripts ([GitHub](https://github.com/calabresemic/Admin-Scripts)):
  + Authored a GUI application based on Windows Forms that leveraged the Windows RSAT tools to allow enterprise and base level admins to create and manage users, groups, computers, and service accounts
* SCAP/STIG Project ([GitHub](https://github.com/calabresemic/SCAPer)):
  + Automated security compliance checks on over 12,00 assets by authoring multiple PowerShell scripts consisting of over 17,000 lines. The script preformed around 80-90% of checks for systems and automatically populated checklist files which saved hundreds of man hours every quarter.
* Account Compliance Project ([GitHub](https://github.com/calabresemic/WorkScripts/tree/main/Langley/NonCompliance)):
  + Engineered automated compliance enforcement mechanism for 22 domains across the world. Disabled and/or deleted user and computer accounts that didn’t meet specific requirements. This tool is still used today in the Air Force.
* Logon Script Update Project:
  + Was handpicked as a PowerShell expert to run this project. Provided templates and met with over 80 people from multiple bases around the world to update vbscript logon scripts to increase maintainability and reduce logon time.

| United States Air Force, Langley AFB, VA | 2018-2020 |
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### Directory Services Technician

Job Responsibilities:

* Provided Directory Services by maintaining Active Directory and DNS for over 865k personnel.
* Managed secure authentication utilizing PKI and Kerberos technologies.
* Standardized user privileges and system settings using automated deployment tools such as Group Policy Management Console (GPMC) and Group Policy Administrator (GPA).
* Processed, documented, and coordinated resolution of trouble calls from lower echelons.
* Planned and implemented configuration changes based on customer requests.
* Managed domain wide backups utilizing Recovery Manager for Active Directory (RMAD).

| United States Air Force, Misawa AB, Japan | 2016-2018 |
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### Network Operations Technician

Job Responsibilities:

* Implemented server and workstation security fixes, operating system patches, and antivirus software updates.
* Performed system-wide backups and data recovery.
* Managed 2 file and 3 print servers supporting 11,000 users.
* Automated operating system deployment and patching solutions via Windows Deployment Server and PowerShell scripts.
* Create, modify, and delete Active Directory users, computers, and groups.

Special Projects:

* Windows 10 Upgrade Project ([GitHub](https://github.com/calabresemic/WorkScripts/tree/main/Andersen/WindowsScan)):
  + Engineered script to integrate account data and query systems to facilitate upgrade from Windows 7 to Windows 10 on supported systems. Awarded Best in Pacific Air Forces.

| Education |
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| Western Governors University, Salt Lake City, UT | 2024 |
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*Bachelor of Science, Cloud Computing*

| Community College of the Air Force, Montgomery, AL | 2018 |
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*Associate of Applied Science, Information Systems Technology*

| Awards |
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| 688 CW - Information Dominance Outstanding Cyber Ops NCO of the Year | 2020 |
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* This award recognizes NCOs for excellence in their respective Air Force Specialties.

| 690 COG - Senior Technician of the Year | 2020 |
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* Recognized by the 690 Cyber Operations Group for excellence as a senior technician.

| 35 FW - Information Dominance Outstanding Cyber Ops Airman of the Year | 2018 |
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* This award recognizes Airmen for excellence in their respective Air Force Specialties.

| Skills & extracurricular |
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Scripting and Coding: PowerShell, Bash, Python

Virtualization/Container Technologies: VMware, XCP-NG, Proxmox, Linux KVM, Docker, Podman

Monitoring Tools: Splunk

Backup Tools: NetBackup, Veeam

Automation Tools: Red Hat Satellite, Ansible Automation Platform

Storage Solutions: NetApp

| Avid Homelabber |  |
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* Proxmox cluster with mini PCs.
* Docker Swarm for HA applications.
* Storage and backups on TrueNAS SCALE.
* Virtual pfSense firewall/router.
* Unifi switches and APs.
* Mix of RHEL, Ubuntu, and Windows operating systems on VMs and hardware.
* Home Automation with Home Assistant and python scripts.